

AARP's Fraud Watch Network can help you spot and avoid scams. Sign up for free "Watchdog Alerts", review our scam-tracking map, or call our toll-free helpline, 877-908-3360 if you or a loved one suspect you've been a victim.



# FraudWatch Newsletter



**Account Takeover Attacks Increase:** The FBI and Amazon are warning holiday shoppers about a surge in account takeover (ATO) fraud, where scammers hijack online accounts including banking, email, and retail accounts to steal money or personal information. Attackers often impersonate customer support, send phishing emails or texts, create fake websites, and use tactics such as credential stuffing or browser push notification scams to trick users into revealing passwords and multi-factor authentication codes. ATO incidents have risen sharply, with TransUnion reporting a 21 percent increase from the first half of 2024 to the first half of 2025 and \$262 million in losses reported to the FBI since January. Shoppers are advised to bookmark official login pages, use official apps, protect personal information, avoid sharing one-time codes, and consider passwordless login options like passkeys to reduce risk. Amazon emphasizes it will never request payment information or login details via email or phone. Victims should report fraud to their bank and the FBI's Internet Crime Complaint Center ([www.ic3.gov](http://www.ic3.gov)). — Brought to you by MalwareBytes



**Google Urges Users to Avoid Public Wi-Fi:** Google strongly warns against using public Wi-Fi, citing it as a major security risk. Unsecured networks in places like airports, cafés, and hotels make it easy for hackers to steal sensitive information, including banking details and personal data. Their warning is based on the latest Android "Behind the Screen" report, which highlights rising mobile scams and digital fraud, responsible for about \$400 billion in global consumer losses. To stay safe, Google advises avoiding public Wi-Fi whenever possible, not entering sensitive information on such networks, disabling auto-connect settings, verifying network security, keeping devices updated, and remaining cautious of strangers. — Brought to you by MSN

Call The Wyoming Senior Medicare Patrol for assistance with potential Medicare fraud or abuse at 1-800-856-4398

## Information and resources to help you with...

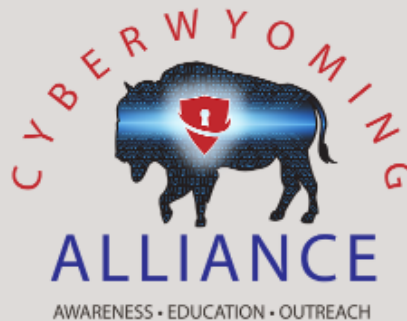
- **Find resources and information around VA benefits, health, caregiving, fraud and employment for retired and active-duty military and their families by going to [aarp.org/veterans](http://aarp.org/veterans) or calling our toll-free nationwide phone number 1-888-OUR-AARP (1-888-687-2277).**
- **Family caregiving:** Call the Caregiving Resource Center for a free Prepare to Care Guide (1-877-333-5885).
- **Fraud and scams:** Call the AARP Fraud Watch Network Helpline toll-free (1-877-908-3360).

## CyberWyoming Alliance

Please report your scams to:

[phishing@cyberwyoming.org](mailto:phishing@cyberwyoming.org)

307-223-1265



CyberWyoming Alliance's goal is for Wyoming to be the most cyber-secure state in the nation. To do this, we know that cybersecurity efforts have to be local, trusted, and grassroots in nature.



***If abuse, neglect, abandonment,  
intimidation or financial exploitation of an older adult is  
occurring, report it to Adult Protective Services.***

**Basics of what DFS/APS can do:**

- If an abuse/neglect case is reported and opened, an APS Caseworker will respond within 24-72 hours, depending on immediate danger or impending harm.
- APS is mandated by statute to notify law enforcement.
- An APS Caseworker will interview the vulnerable adult to determine the facts of the situation.
- APS works with the vulnerable adult regarding availability of community services he/she is agreeable to receive in order to ensure his/her safety.

**Basics of what DFS/APS cannot do:**

- APS cannot force anyone to accept help, adults have the right to refuse.
- APS cannot force anyone to reside in a nursing home, APS is committed to keeping vulnerable adults as safe as possible, in their own homes.

**How to make a report:**

Call (307)777-7564 or click on [dfs.wyo.gov/about/contact-us/](https://dfs.wyo.gov/about/contact-us/) This is a link with contact information to each community in Wyoming that has a DFS office. APS abuse/neglect reports can also be made by contacting law enforcement in the community where the abuse is taking place.



WYOMING DEPARTMENT  
OF FAMILY SERVICES

*Safe at home • Giving families opportunities for success • Supporting the people who support the families*

